

Network Security, Email Security, File Content Security and Central Management Solutions

OVERVIEW

Deployment and Integration Services for FireEye Network Security, Email Security, File Content Security and Central Management solutions ensure that your FireEye appliances are deployed properly, integrate with your security response processes, are easy to maintain and deliver actionable threat data. Two jumpstart options are available for these services:

- The **basic jumpstart** is for organizations that have recently purchased up to five of the same type of FireEye solution and want to use FireEye methodology to install, configure and operationalize them.

- The **advanced jumpstart** is designed for organizations that have recently purchased more than one type of FireEye solution. Here, FireEye methodology focuses on more complex configuration issues and provides more detail on FireEye alerts.

FireEye professionals close every jumpstart with a detailed solution overview report that includes the test plan, configuration and architecture of the installed products and solution.

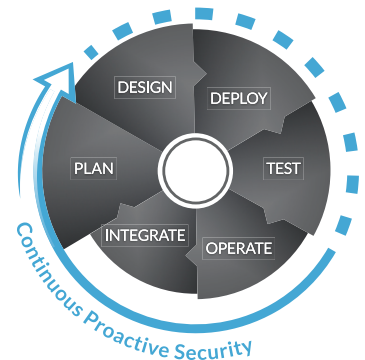
HIGHLIGHTS

- **Efficient Deployment:** Accurate, best-practice configuration deployed by FireEye experts
- **Team Readiness:** Knowledge transfer on alert analysis and processes to triage malware threats
- **Experienced Staff:** Unparalleled expertise, knowledge transfer and best practices
- **Operational Readiness:** Integration with existing technology, including SIEM systems, Syslog and FireEye Endpoint Security, as well as other FireEye technologies and third-party security solutions

Table 1. Jumpstarts.

	Basic	Advanced
Basic architecture design, configuration, administration	Yes	Yes
Integration with Central Management and Endpoint Security appliances and Active Fail Open (AFO) switches	Yes	Yes
Number of appliances deployed	1-5 of the same type	2-8; multiple types
Download, configuration and application of updates	Yes	Yes
System and alert notifications setup	Yes	Yes
Enterprise authentication (LDAP, AAA)	Yes	Yes
Network flow analysis (for clean session data)	Yes	Yes
Core concepts knowledge transfer (alert severity, investigation, etc.)	1 session with up to 2 staff	2 sessions with up to 5 staff
Alert analysis and review	Time permitting	Yes/Basic (detailed requires Analysis Best Practices service)
Database backup and restore processes	Yes	Yes
Integration configuration (SIEM, Syslog)	Yes	Yes
Discussion of advanced architectural scenarios, lab testing, high availability, etc.		Yes
Command line interface (CLI) troubleshooting overview		Yes
Installed solution documentation	Yes	Yes
Duration (in consecutive days)	Up to 3	Up to 5

DEPLOYMENT AND INTEGRATION



FireEye deployment and integration services use expert methodology founded on best practices to install, configure and test your deployment. Environment-specific configurations mitigate and reduce disruptions.

During jumpstarts, FireEye professionals help with architecture design, correct installation, configuration and integration of FireEye appliances. They also train your staff to maintain and manage the FireEye solution and to use it to secure your network.

Your security team will also learn:

- Basic appliance setup and administration
- Appliance web and command line interface (CLI) functions
- How to access support resource such as the FireEye Customer Support Portal, forums, blogs and customer communications

FireEye malware analysis and alerts are also covered. Your staff will gain an understanding of how to review malware alerts, OS change reports and host investigation details.

During the knowledge transfer session, the following topics will be discussed:

- Reporting and metrics
- Alert severity and prioritization
- OS change reports
- Researching alerts using Open Source Intelligence (OSINT)
- Trends and malware reports

For more information on FireEye, visit:
www.FireEye.com

FireEye, Inc.

1440 McCarthy Blvd. Milpitas, CA 95035 tel: 408.321.6300 / 877 FIREEYE (347.3393) / info@FireEye.com

www.FireEye.com

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